

QUALITY POLICY of TILI

The Quality Policy of Tolosako Inmakulada Lanbide Ikastola (TILI) is based on its Purpose.

This is what one part of our purpose says: *“At Tolosako Inmakulada Lanbide Ikastola, an **integrated**, state-subsidised **vocational training centre**, we respond to the needs of society and companies by training skilled workers at the personal, social, and professional levels. [...]. We aim to be an **inclusive** space that responds to students’ diversity, fostering comprehensive **development throughout each person’s life and training path**.”.*

And so it is mentioned in our Purpose:

*“As a **smart centre** that **promotes strategic and sustainable digital transformation**, we are **committed to educational excellence**, endorsed by Euskalit’s Gold Q recognition, and to **meeting quality standards** (ISO 9001, ISO 14001, ISO 45001 and ISO 27001). This demonstrates **our commitment to continuous improvement and innovation**. We are a benchmark in Gipuzkoa, and we project our activity throughout the Basque Country, Spain, and Europe [...].”*

Our PURPOSE is reviewed alongside our strategy and all TILI leaders take part in this process. Our purpose also gives rise to our Strategy, which is implemented through a 4–5-year Strategic Plan. This strategy is deployed annually through the Management Plan, which is evaluated three times a year and reviewed by the Management Team at the end of the academic year. At the same time, the Management Plan is carried out through the processes that make up TILI’s **Integrated Management System**. Ultimately, it is these processes that act as the main drivers ensuring that the objectives set out in our Strategy are achieved.

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